

## INSTRUCTIONS FOR RETURNING **RF CATHETERS / STYLETS** FOR REPROCESSING



Wipe the entire device with a cloth and 70% alcohol.

**DO NOT** immerse the device in water or alcohol.



Carefully place the device back into the original protective packaging (coil, tray, etc.) to avoid kinking or damage. Ensure the handle is secure.



Place the device into a sturdy shipping box, filling any void with paper or other soft material.

Print and fill out a Device Return Form and place inside the shipping box on top of the devices.



Flush the lumen with a syringe full of 70% alcohol. Then flush the lumen with a syringe full of air to remove as much liquid as possible.

For devices with Luer ports, **DO NOT** screw the Luer cap on the Luer port.



Place the packed device into plastic bag.



Affix the prepaid FedEx shipping label to any corner on the shipping box top and call FedEx at 866-393-4585 to pick up your shipment.

No biohazard markings are to be placed on the inner or outer packagings. Reference Exceptions 49 CFR 173.134(b)(1)(4) and 49 CFR 173.134(b)(1)(5) If returning IVUS or Laser catheters, please follow the IVUS or Laser specific instructions.

## **Device Return and Refund Requests**

In the event you would like to return a device to Northeast Scientific, visit www.smarthealth-care.com/quality and follow the instructions to submit a return and refund request. If you have any further questions, email return@smarthealth-care.com or call 203-756-2111

2142 Thomaston Avenue, Waterbury, CT 06704 PHONE: 203-756-2111 FAX: 203-757-5532 Sales@smarthealth-care.com www.smarthealth-care.com

